### 2020 NARPM Broker/Owner Conference & Expo Call for Presentations

The 2020 NARPM Broker/Owner Conference will be held April 20-22, 2020 at the Turtle Bay Resort in Hawaii.

The deadline to submit a proposal is September 6, 2019. Notification of acceptance will be made no later than November 1, 2019.

Proposed workshops/breakout sessions are now being considered for the 2020 NARPM® Broker/Owner Conference & Expo. This is the premiere event for Brokers and Owners. It is an exclusive event and attendance is limited to 500. Consider becoming a part of the rich NARPM® tradition of sharing professional and business knowledge by submitting a proposal to speak.

As you consider submitting a presentation proposal, keep in mind that NARPM® Broker/Owner Conference attendees want practical knowledge – give attendees ways to become more effective professionals, information that can be applied or tools that can be put to use, and job aids which are always popular. Theory is useful only when session participants are shown how to use it. Learning is not a passive activity. Give yourself a break – let others help do the talking. Attendees usually learn best when they are doing, not only when they are listening. Involve participants by asking questions, using exercises, and other activities. Popular themes include elements of risk management, business growth and using technology.

All NARPM® members are invited to submit proposals for Conference Presentations using this form. The professional submitting this proposal for the program is responsible for contacting all co-presenters and for all details including proposal submission, communication with co-presenters, presentation format and audio-visual requests. The Association will provide a screen and projector for sessions needing them. You must provide your own laptop for any PowerPoint presentations. The Association will determine if and what type of microphones will be used in each session. Requests for additional audio/visual equipment will be considered on a case-by-case basis. Internet access in the meeting space is not provided by NARPM®. Please note: NARPM® policy states that Affiliates may not attend or speak at this NARPM® event unless they are paid exhibitors at this event.

The Conference Planning Committee will review all proposals that are submitted by the deadline until the program is complete. Proposals must be typed, with all information filled out completely. This form has data entry sections to complete the information. Submissions must also include a video clip or link to a video clip featuring the presenter speaking to a group. Incorrect, handwritten or incomplete submissions will be returned and not considered until properly submitted. NARPM® policy states that Affiliates may not attend or speak at NARPM® events unless they are paid exhibitors at that event.

Note: We reserve the right to change your presentation format and/or length, if necessary, in order to balance the conference program. If this becomes necessary, we will contact you.

### Email address \*

mike@eastbaypmc.com

### **Session Title**

### HOW TO PUT ON LANDLORD SEMINARS THAT WILL EXPLODE YOUR PORTFOLIO

Session Format
Workshop
O Panel Discussion
Other:
Presenter's Name
Mike Connolly
Presenter's Company
East Bay Property Management
Presenter's Email Address
mike@eastbaypmc.com
Presenter's Phone Number
5109963238

### If necessary, please list all Co-Presenters (up to 3) Names & Email Addresses

### Presenter's NARPM Membership Type:

regular... very close to earning my RPM

### Describe your public speaking experience:

- 1. 35 years of business experience giving presentations before large audiences
- 2. I give quarterly 2 hour presentations to East Bay landlords entitled,"The 12 Basics Of Property Management" as well as "Should I Hold, sell, Or Exchange My Rental". Over 170 landlords and spouses attended my two June, 2019 seminars and I expect a similar number for my upcoming September seminars.
- 3. I am presenting this same workshop at the NARPM National Conference in Phoenix this October
- 4. I have over 75 videos of me presenting helpful landlord information throughout my website at www.eastbaypmc.com

### Please provide references:

- 1. Fellow Broker Tom Connolly 925-984-1470
- 2.Investor Aneesh Goyal(12 doors that I manage) 559-284-5126
- 3. Investor Erin Smith (she owns 11 homes that I manage) 775-384-9981

Please upload a video clip featuring the presenter(s) speaking to a group.



Please upload your presentation slides here. (Do not email to staff or committee members.)



### **Session Summary**

Self- managing landlords are hungry for any tips, tools or techniques on how to better manage their rental(s). In this workshop, you'll learn everything needed to put on a dynamic, two hour Landlord seminar that will have many owners in attendance saying at the end, "Why don't I just have this company take over?"

We'll cover; how to promote the seminar, where and when to have it, the actual content (I will give access to all attendees to my actual powerpoint slides of the Landlord seminar itself) and follow up strategies once the seminar has ended. The presenter has grown his company to 550 doors (almost all s.f.r.) in just four years, due largely to promoting quarterly Landlord seminars.

This content is neither created nor endorsed by Google.

Google Forms





### L P L P ERST BRY

August/Sept. 2019

### THERE'S NO DOUBT...WE'RE SEEING A PULLBACK IN EAST BAY HOME PRICES:

City	June 2018 Avg. Home Sale Price	June 2019 Avg. Home Sale Price	Last 12 Months
Fremont	\$1,340,000	\$1,150,000	-14%
Union City	\$1,050,000	\$900,000	-14%
Newark	\$1,000,000	\$927,000	-7%
Pleasanton	\$1,320,000	\$1,290,000	-2%
Hayward	\$750,000	\$705,000	-6%
Castro Valley	\$870,000	\$870,000	W_ &

Source: East Bay Association of Realtors

Any rental property needs to have a big "sweet spot" that combines cap rate, appreciation, and low risk. See below:





where East Bay rental homes are currently.

Come to our September 14th seminar to hear about rentals with a great "sweet spot".

### 8 TIPS ON CHARGING THE RIGHT MONTHLY RENT AMOUNT

Here are eight tips on getting the rental price right:

- 1. Perform a rental analysis at Rentrange.com. It will cost you \$20. This is by far the best place to start, as the analysis will give you the median rental price based on 10 rental homes similar to yours in the neighborhood currently on Zillow. If you'd like, call or text me (Mike at 510-996-3238) and I will take a couple of minutes to perform the analysis for you at no charge.
- 2. If you're looking at comps on
- rent are in "slightly above a condition If your home is in "excelent" \$200-300. If its in "average" cond
- 4. I like to price home \$100 below market (about nants all bave 700+ credit scor dry. They deserve a break for addition, they'll stay longer (reduced vacancy) and cause headsches (less mainterace) n't saueeze the tenar
- 5. If you are not string 2-1 priced too ng . Drop it
- to your friends or neid s. They will always suggest a ital price that's too hig
- 7. Have your rental price end in 90 (I.E. \$2,990 instead of \$3000) for the psychological factor and price filters.
- 8. After 10 days of little or no action, drop it by \$100. vacant is literary in lost rent out the

### TWO UPCOMING LAND ORD SEMINARS IN SEPTEMBER

### SHOULD I HOLD, SELL OR EXCHANGE MY RENTAL HOME IN 2019/2020

Saturday, Sept. 14, 2019, 10-12 Noon

- Where we are in the East Bay 2019 real estate cycle
- The pros and cons of selling in 2019
- Pros and cons of residential vs commercial
- How a 1031 can be your best friend
- Finding California rental properties with a 6% cap rate or higher

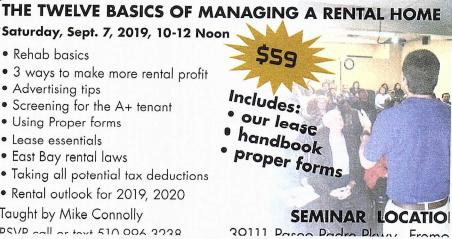
Taught by Tom and Mike Connolly of Landlord Realty

RSVP call or text 510-996-3238

### Rehab basics

- 3 ways to make more rental profit
- Advertising tips
- Screening for the A+ tenant
- Using Proper forms
- Lease essentials
- East Bay rental laws
- Taking all potential tax deductions
- Rental outlook for 2019, 2020

Taught by Mike Connolly DCI/D call or toxt 510 004 2220



### HOW DOES YOUR CURRENT EAST BAY RENTAL HOME COMPARE TO OTHER RENTALS OUTSIDE THE BAY AREA?

NO	type of RENTAL	LOCATION	CURRENT 2019 VALUE	MONTHLY GROSS RENT	CAP RATE	APPRECIATION FROM 2017 TO 2018	RISK FACTOR 1 BEING THE LOWEST, 5 BEING THE HIGHEST	GROSS RENT OVER 10 YEARS
1	Single family	East Bay	\$900,000	\$3,000	2.2%	3%	1.5	\$360,000
2	Two duplexes	Sacramento	\$900,000	\$6,400	4.5%	7%	2.5	\$768,000
3	Retail Strip Center	Fresno	\$900,000	\$8,200	6%	6%	3	\$984,000
4	8 single family homes	Kansas City	\$900,000	\$8,000	6%	9%	2	\$960,000
5	5 Single family homes (new construction)	Central Florida	\$900,000	\$8,000	6%	9%	2	\$960,000
6	Triplex (6 beds, 3 baths)	San Leandro	\$900,000	\$5,400	4%	3%	3	\$648,000

<sup>&</sup>quot;Live where you want to live but invest where the numbers make sense."



LANDLORD REALTY
"Helping Landlords Sell
For The Maximum Price"
Call Tom NOW 510.656.7653

BRE#01422975

www.landlordret.com

### 9 Reasons For Investing In Rental Homes

- 1. Appreciates 5% per year (national avg.)
- 2. Often less work than other rental types
- 3. Residential vacancies are less volatile
- 4. Less down payment required than commercial
- 5. When you buy a home it's from an anxious seller. When you buy a commercial property, it's often from a seasoned investor.
- 6. A well located home often fares better during a recession than multi-family or commercial.
- 7. A houses value is not dependent on whether it's rented or not.
- 8. You can still be diversified by owning a variety of homes in various markets.
- 9. You're already familiar with being a landlord of a rental home.

From "Building Wealth One House At A Time" By John Schwab

### Feedback Form

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06/01/20
m interested in the following:
Email of today's PowerPoint presentation Property management discussion with Mike Connolly Attending the Saturday June 8th, seminar, "Should I Hold, Sell, or Exchange" from 10am – 12pm Attending the Saturday June 8th, seminar, "Should I Hold, Sell, or Exchange" from 1 – 3pm Possible selling, 1031 Exchange discussion with Tom Connolly of Landlord Real Estate Future Seminars Other (please describe)
How would you rate the content and delivery of this presentation $1 + 5$ (5 being the best):
Please give a comment regarding the presentation:
Name: Dr. Satyendra Kaith Phone: (510) 209-7435 Email: Satkaith Byahoo. Com
Email: Satkaith@yahoo.com

### Feedback Form 06/01/2019 I'm interested in the following: X Email of today's PowerPoint presentation Property management discussion with Mike Connolly \_\_\_\_X Attending the Saturday June 8th, seminar, "Should I Hold, Sell, or Exchange" from 10am - 12pm Attending the Saturday June 8th, seminar, "Should I Hold, Sell, or Exchange" from 1pm – 3pm $\overline{X}$ Possible selling, 1031 Exchange discussion with Tom Connolly of Landlord Real Estate <u> → Future Seminars</u> \_\_\_\_ Other (please describe) \_\_\_\_\_ How would you rate the content and delivery of this presentation 1 – 5 (5 being the best): Please give a comment regarding the presentation: Name: Kon Wu Phone: 510-456-8484 Email: Kenzwu@hotmail: Com

# | Feedback Form | 06/01/2019 | 1'm interested in the following: | Email of today's PowerPoint presentation | Property management discussion with Mike Connolly | Attending the Saturday June 8th, seminar, "Should I Hold, Sell, or Exchange" from 10am - 12pm | Attending the Saturday June 6th, seminar, "Should I Hold, Sell, or Exchange" from 1 - 3pm | Possible selling, 1031 Exchange discussion with Tom Connolly of Landlord Real Estate | Yeture Seminars | Other (please describe) | How would you rate the content and delivery of this presentation 1 - 5 (5 being the best): | Yeture Seminars | Other (please describe) | Please give a comment regarding the presentation: | Please give a Comment regarding the presentation: | Side of the Seminars | Phone: | Side of the Seminars | Side

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Please give a comment regarding the presentation: Very informative

given in an engaging manner

Name: JUSTIN ALI Phone: (408) 922-9085

Feedback Form

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Feedback Form

06/01/2019

How would you rate the content and delivery of this presentation 1 5 (5 being the best):

Very good thank you for allowing meto

Come today as aline out of town next when to fine for free

Please give a comment regarding the presentation:

Very detailed + helpfull

Name: LUNANA DEYOUNG Phone: 510-537-9/21
Email: LUNANA LO SBC GLOBAL, NET

Other (please describe).

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Please give a comment regarding the presentation:	
Name: St Ferina Rivera Phone: 925 922 1728	
Email: Srivera @ mills.edu	

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Please give a comment regarding the presentation: What instructive much very informative segment of
Name: Dlbbe Lam Phone: (510) 996-2365
Email: Latitude containfo 88(0) amoul com

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Please give a comment regarding the presentation: Think you for Keepy me updated. Not sure I can bettend June 8 semina, but I will to Name: Brace Hueta Phone: 510-754-8757(c)  Email: Jahuerta a social obal. net	5
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How would you rate the content and delivery of this presentation 1 – 5 (5 being the best):
Please give a comment regarding the presentation: GREAT INFORMATION
Name: OCTAVIO RAMALHO Phone: 209-251-0063
Email: COCAVIDACY DECMCAST. NET

NOTE: PLEASE EMAIL HE WITH THENTAL ANALYSIS FOR: 1193 OLD CANYON PO FREMA . - 14 94521

# | Feedback Form | 06/01/2019 | I'm interested in the following: | Email of today's PowerPoint presentation | Property management discussion with Mike Connolly | Attending the Saturday June 8th, seminar, "Should I Hold, Sell, or Exchange" from 10am - 12pm | Attending the Saturday June 8th, seminar, "Should I Hold, Sell, or Exchange" from 1pm - 3pm | Possible selling, 1031 Exchange discussion with Tom Connolly of Landlord Real Estate | Future Seminars | Other (please describe) | How would you rate the content and delivery of this presentation 1 - (5) (5 being the best): | Please give a comment regarding the presentation: | Management | Management

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SRIVIDYAPRAKASH @ HOTMAIL, com

### 12 Steps to Successfully Managing Your Rental Home



MIKE CONNOLLY 06/01/2019

### Who am I?

- Owner of East Bay Property Management
- We manage 400 Tri-City Properties
- U.C. Berkeley Grad 1982
- Property Management since 1982
- •Grew up in Fremont
- Licensed Broker
- Licensed Appraiser
- Licensed Pastor
- Fellow Landlord



### Who are You?

- You are one of 18,000 East Bay Landlords who own a rental home(s)
- About 95% of you own 1 rental property
- •5% own 2 or more rental properties
- You have received little if any training on managing a rental
- You are an investor



### Should you stay put or cash out?

Summarized from Bruce Norris' "On Borrowed Time" conference in January 2019



- 40 year California Real Estate Investor
- 2000 Transactions
- Called both the 1989 and 2007 crash, along with the 2012 present recovery.
- Wonderful trainer and mentor to investors
- Detailed analysis using charts and graphics

- 1) Lending is tight
- 2) Low equity extraction
- 3) Fixed loans at 4.5% 5%
- 4) High % of cash purchases
- 5) No construction boom
- 6) No crazy loans
- 7) Foreclosures at an all time low

All adds up to no crash... but a minor pullback in 2019.

### Strategy:

- 1) Prepare for an extended flat period... 5 10 years
- 2) Know your property's cap rate
- 3) If you are going to buy or exchange, make sure the home wins the tie breaker

Step 1:Present
a property that
is at least
slightly above
average



### Presentation begins with rehab

### Rehab matters

- 1) Paint
- 2) Flooring
- 3) Lights
- 4) Kitchen Counters
- 5) Kitchen Cabinets
- 6) Kitchen Appliances
- 7) Bathroom Vanity
- 8) Shower/Tub
- 9) Bath & Kitchen Fixtures
- 10) Yards/Landscaping



### Low irrigation yards









### Three Reasons Why Rehab Matters

•For \$1 invested in rehab, You'll get back \$1.50 - \$2 in increased rents

I.E. A \$20,000 rehab (new laminate, new paint, new windows, baseboards, blinds, vanity appliances) can equate to \$350 more per month in rent = \$4,200 more per year

- You will add value back to your property
- You will attract a higher quality tenant

"A great home attracts a great tenant"

### Adding back value with rehab

Project Type	Job Cost	Resale Value	Cost Recouped	Job Cost	Resale Value	Cost Recouped
Bathroom remodel	\$24,201	\$29,667	122%	\$19,134	\$13,422	70%
Kitchen remodel	\$26,145	\$38,679	148%	\$21,198	\$17,193	81%
Dual pane windows	\$17,541	\$20,205	115%	\$15,955	\$11,855	74%

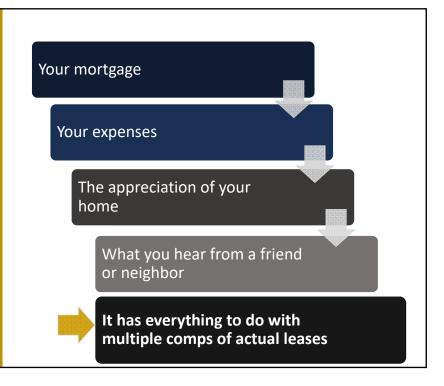
Source is Hanley Wood Media Publishers of Custom home, builder and re-modeling magazine





### Step 3: Price strategically Start with rental analysis Base you price based on "actual" not "asking" rent of comps on Zillow (7 – 10% less) Adjust price based on your home's condition & amenities Adjust price based on the season Last two digits should be \$90 Price it 3% below fair market rent (\$100) Adjust price down \$50 - \$100 every 10 days

Your rental price has nothing to do with:



### Step 4: Pet Negotiable 6 Reasons why:



- 1. Greater pool of applicants
- 2. More profit
- 3. Longer tenancy
- 4. Small pet (20 pounds or less)
- 5. Includes a Pet Agreement:
  - Number (1)
- Breed
- Behavior
- Size (Under 20 lbs)
- Age (no puppies)
- Shots
- 6. Happier Tenant

## Step 5: Picky (screen, screen) Credit score (68) or higher) Income Intended length of stay Criminal background Rental history To be refugite to face



10 Most common lawsuits against landlords

- Improper tenant screening
- Improper denying of an applicant
- Improper handling of service/comfort animals
- Improper handling of Smoke and CO2 Alarms
- Improper handling of Bedbugs
- Improper handling of Mold Issues (Must include Addendum)
- Improper service of a Rent Increase (Must follow RRIDRO Requirements)
- Improper entry into Home
- Improper Move-Out Procedure
- Improper deposit return

### Step 6: Put it all in writing (good lease)

- ■12 18 months
- Landlord/Tenant responsibilities
- Include gardening
- Renters insurance required
- Use correct addendums (mold, bedbugs, lead paint)
- Damage addendum
- Pet agreement
- •Fremont RRIDRO ordinance
- Tenant Handbook
- •Go over lease face to face



### Fremont's Rental Ordinance R.R.I.D.R.O.

### Residential Rental Income Dispute Resolution Ordinance

Effective 1997

These components:

- 1. One rent increase per year
- 2. Recommends 90 day notice prior to a rent increase
- MUST include R.R.I.D.R.O. mediation paragraph in all leases and rent increases. If not the rent increase can be deemed invalid.



### Step 7: Pay the deposit

- ■S.F.R. and 2 4 units = one month's rent
- More than 5 units = half month's rent
- Credit issues = two month's rent or more
- Furnished (two month's rent)
- Pet fee is not a deposit
- •Get a holding fee to take the property off market (50% of rent)
- Never let tenant say during their last month, "Use my deposit for my last month's rent."



### Step 8: Prompt with maintenance requests Determine responsibility (lease) Help over the phone Schedule vendor promptly Vendor agreement Never defer maintenance to Tenant Set aside one month's rent each year for repairs, maintenance, rehab

### Step 9: Probe regularly (inspect)

- Move-in inspection (Happy Inspector)
- Annual inspection
- Write inspection into lease
- ■10 months
- Detectors
- Unauthorized pet
- Unauthorized roommate
- •Furnace filter
- Deferred maintenance
- Move out inspection (Happy Inspector)
- See EBPM Website for security deposit return



### Step 10: Protect Yourself

- Landlord Policy
- •Umbrella Policy (minimum \$1,000,000)
- Renters Insurance
- Convert Ownership to an LLC



### Advertising Violations of Fair Housing

- Safe
- Walk to schools
- Master bedroom
- Family community
- •Mother in law suite
- Walk in closet
- Near church
- Private community
- Exclusive
- Bachelor apartment
- No 60 year old males of Irish heritage



First time Fair Housing fine averages \$16,000

### Step 11: PROFIT is not a dirty word

### **TAX DEDUCTIONS**

- A. Repairs
- B. Insurance
- C. Management fees
- D. Travel expenses
- E. Utilities / H.O.A.
- F. Depreciation
- G. Property taxes
- H. Mortgage interest
- I. Landscaping/Gardening
- J. Advertising
- K. Legal
- L. Home office



### Why it might makes sense to consider selling:

- 1. Your cap rate for your East Bay home is only 2 2.5% while cap rates out of the Bay Area can be 6 7%
- 2. You sense a prolonged flat period
- 3. Geography undesirable
- 4. Owned with Siblings/Partners
- 5. No depreciation left
- 6. You want to increase the size of your rental holdings



### How does your current rental home measure up?

No.	Asset class	Location	Current 2019 value	Monthly gross rent	Cap rate (Adjusted for property taxes)	Appreciation 2018 compared to 2017	Risk factor 1 – 5 1 = lowest 5 = highest	Gross Rents over 10 years
1	Single family home	East Bay	\$900,00	\$3,000	2.2%	3%	1.5	\$360,000
2	2 Duplexes	Sacramento	\$900,000	\$6,400	4.5%	7%	2.5	\$768,000
3	Retail strip center	Fresno	\$895,000	\$8,200	6%	6%	3	\$984,000
4	8 S.F.R. homes	Kansas City	\$900,000	\$8,000	6%	9%	2.5	\$960,000
5	5 S.F.R. homes (new)	Central Florida	\$900,000	\$8,000	6%	9%	2.5	\$960,000
6	Four plex (8 bed 4 bath)	San Leandro	\$910,000	\$6,400	4.5%	3%	2.5	\$768,000

### Your property is the goose. What really matters are the golden eggs!

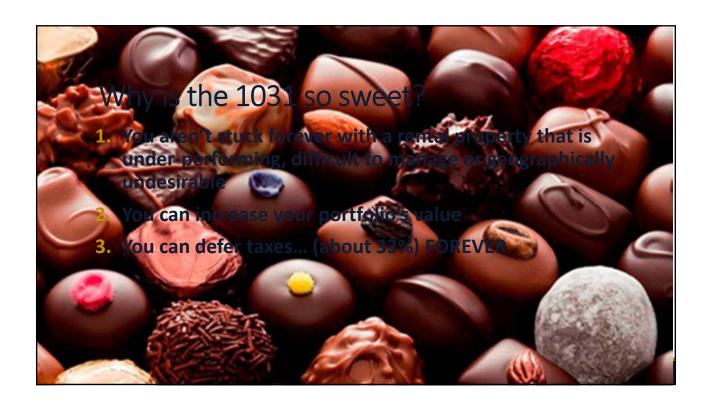


### Landlord Real Estate

TOM CONNOLLY BRE 01422975 (510) 656-7653

- Understands tenants
- Knows rehab
- ■1031 Expertise
- •Can help identify "Exchange" properties with higher cap rates
- Is a landlord himself (only 5% of all realtors own rental property)



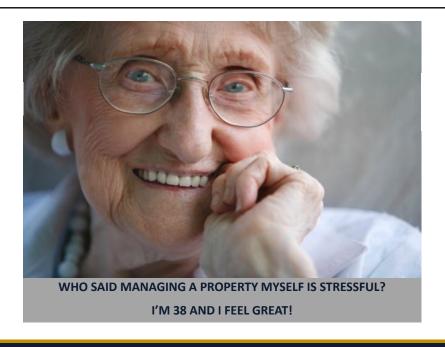


### The last "P"

### Property Manager... makes you money

- A. Professionally managed home will <u>always</u> make you more gross profit in the long run than managing yourself.
- B. Optimum rent, less vacancy, best vendors, less risk
- C. Simplify your life (70 hours per year)
- D. Let's meet!





### For Property Management

Call Mike Connolly (510) 996-3228

E-mail mike@eastbaypmc.com

Helpful forms and landlord videos can be found at <a href="https://www.eastbaypmc.com">www.eastbaypmc.com</a>

For real estate sales, investments, 1031 exchange, CMA of your property
Call Tom Connolly (925) 984-1470
E-mail tcdanville@aol.com



### **Upcoming Seminars**

Saturday, June 8th

10 am – 12 pm

"Should I Hold, Sell or Exchange My Rental Property In 2019"



Saturday, June 8th

1 pm – 3 pm

"Should I Hold, Sell, or Exchange My Rental Property in 2019?"

Sign up on feedback form